Commander Navy Installations Command
Fleet and Family Readiness
Programs Overview

September 11, 201
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Agenda
Fleet and Family Readiness

- CNIC Organization
- N9 Division
- N9 Relationship to other programs
- Functional Chart
- CNIC HQ N9 Organization
- Fighter, Family Fleet
- HQ Issues
- SWA Current Issues

CNIC ORGANIZATION

N9: Fleet and Family Readiness

OPNAV Directorate Guidelines

CNIC Directorate Guidelines

Hybrid Relationships with Deputy Chief of Naval Operations (Manpower and Personnel) (N1) & (Fleet Readiness and Logistics) (N4)

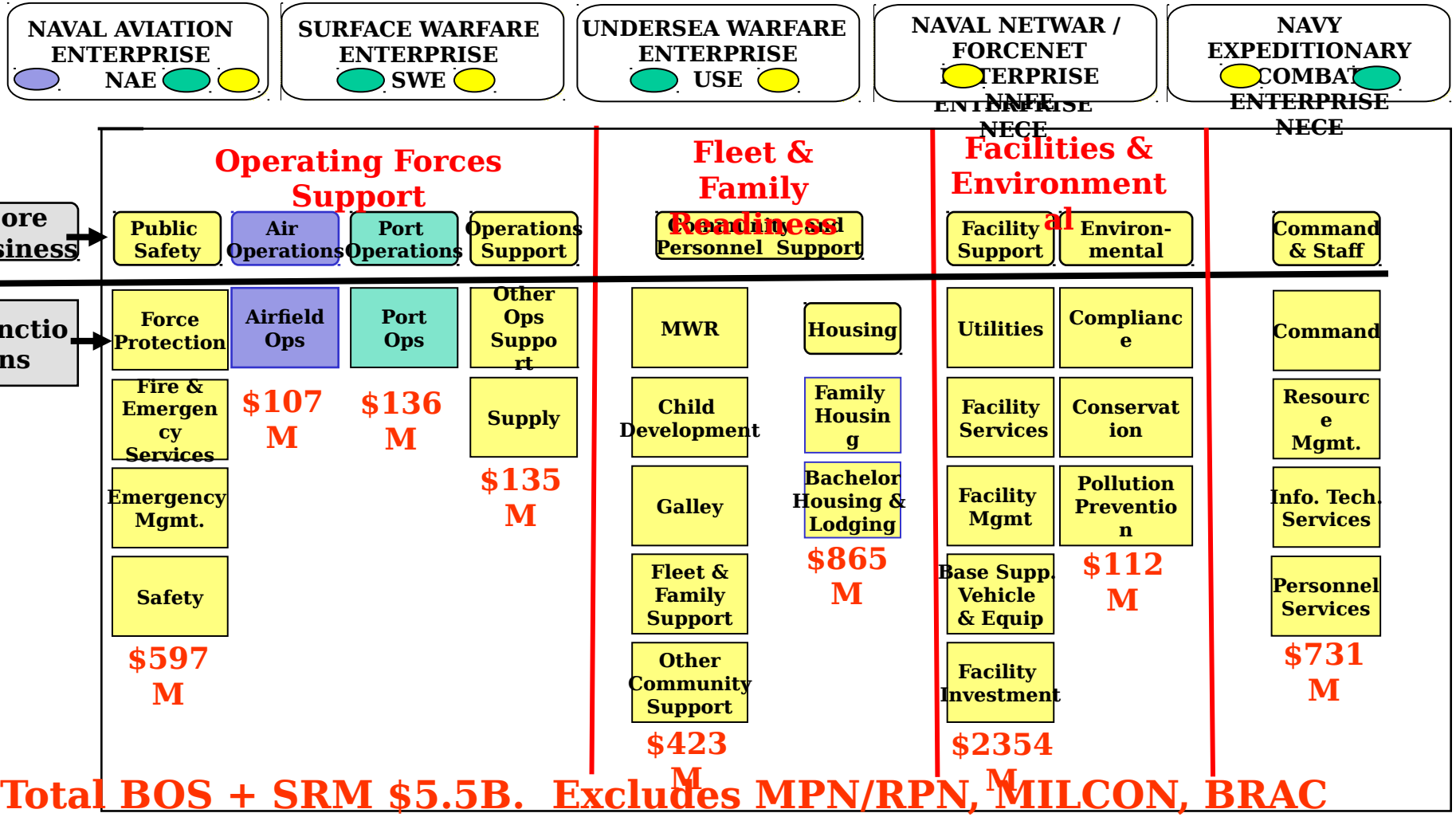
- N1 - Responsible for Policy and Oversight, for Morale, Welfare and Recreation (MWR), Fleet & Family Support Programs (FFSP) and Child/Youth Programs (CYP)
- N4 Responsible Galley policy for Ashore Galley operations)
- CNIC Housing, and Lodging retains Navy Policy
- MWR, FFSP and CDC report program execution to ASN (M&RA) as well as OSD (P&R) for submission to HASA and /SASC

Principal Advisor on all Matters of Civilian / Personal & Family Readiness Program Issues

- Provide Sailors and their families with programs and activities to meet recreational and social needs,
- Child and Youth Programs (CYP) provide developmental child care and youth recreational programs and services for eligible children and youth ages 4 weeks to 18 years of age.
- The Fleet and Family Support Program (FFSP) assists Navy leadership in achieving mission readiness by providing Sailors and their families with a wide range of support services . FFSP focuses on Deployment Support, Crisis Response, Career Support and counseling for individuals, families and commands.
- Navy galleys provide essential feeding services to uniformed military personnel
- Provide Lodging to DOD personnel on TAD or leave status
- Provide Navy Housing for all eligible patrons
- Coordinates with N-Codes for establishing and maintaining NMETL.
- Reports to the COS for matters of business and management execution and strategic planning and for all military/operational matters.

Operating in the Navy Enterprise
Alignment and Investment

Transforming



Total BOS + SRM $5.5B. Excludes MPN/RPN, MILCON, BRAC

Fleet and Family Readiness (N9)

Functional Architecture Configuration

Family Readiness Programs

Fleet and Family Support Programs

- Ombudsman program
- Family Readiness Groups
- Deployment Services
- Family Advocacy
- Clinical Counseling
- Financial education and counseling
- Relocation
- Transition Assistance
- IA Family Tracking
- SAVI
- Spouse Employment
- Repatriation
- Child Sexual Abuse Case Management

Child and Youth Program

- Child Development Centers
- Child Development Homes
- Before and after school care
- Youth and Teen programs
- Accreditation

Community Alliance

- Development of community partnerships
- Disaster Preparedness
- Navy Community Service Program
- Adult and Child Education
- DoDEA
- Defense Education Counsel

Fleet Readiness Program

- MWR Activities
  - Category A: Fitness, Liberty, Library, parks and Afloat Recreation
  - Category B: IT&T, Outdoor Recreation, Auto Hobby
  - Category C: Theaters, Golf, Bowling, RV Parks, Marina
- Lodging
  - MWR Cabins
  - Visitors Qtr
- Food & Beverage Operations
  - Galleys
  - MWR Food Service

Housing Programs

- Family & Bachelor Housing
  - Resource Requirements
  - Navy Housing Mgmt
  - Occupant Relations
  - Furnishing Program
  - CEL Survey
- PPV
  - Preferred Referral
  - Oversight Interface & Incentive Fee
  - Resident relations
- Community Referral Program
  - Database Mgmt
  - Landlord/Tenant Relations & mitigation
  - Rental Counseling

Service Support Centers

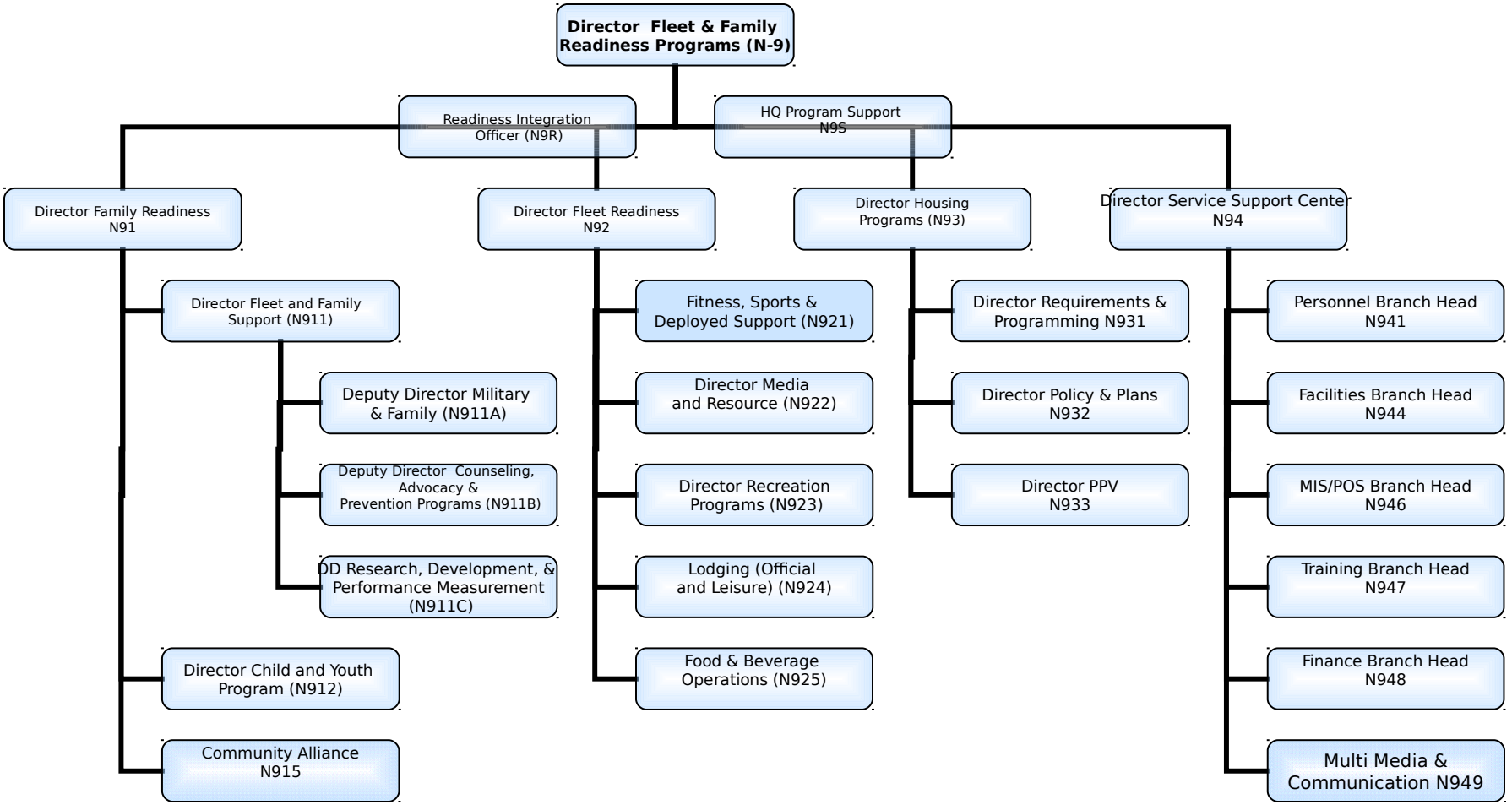
- Finance
- Personnel
- Marketing
- POS/MIS Applications
- Assets Mgmt
- Administrative
- Procurement
- Training
- Project/Facility Mgmt

HQ Program Support

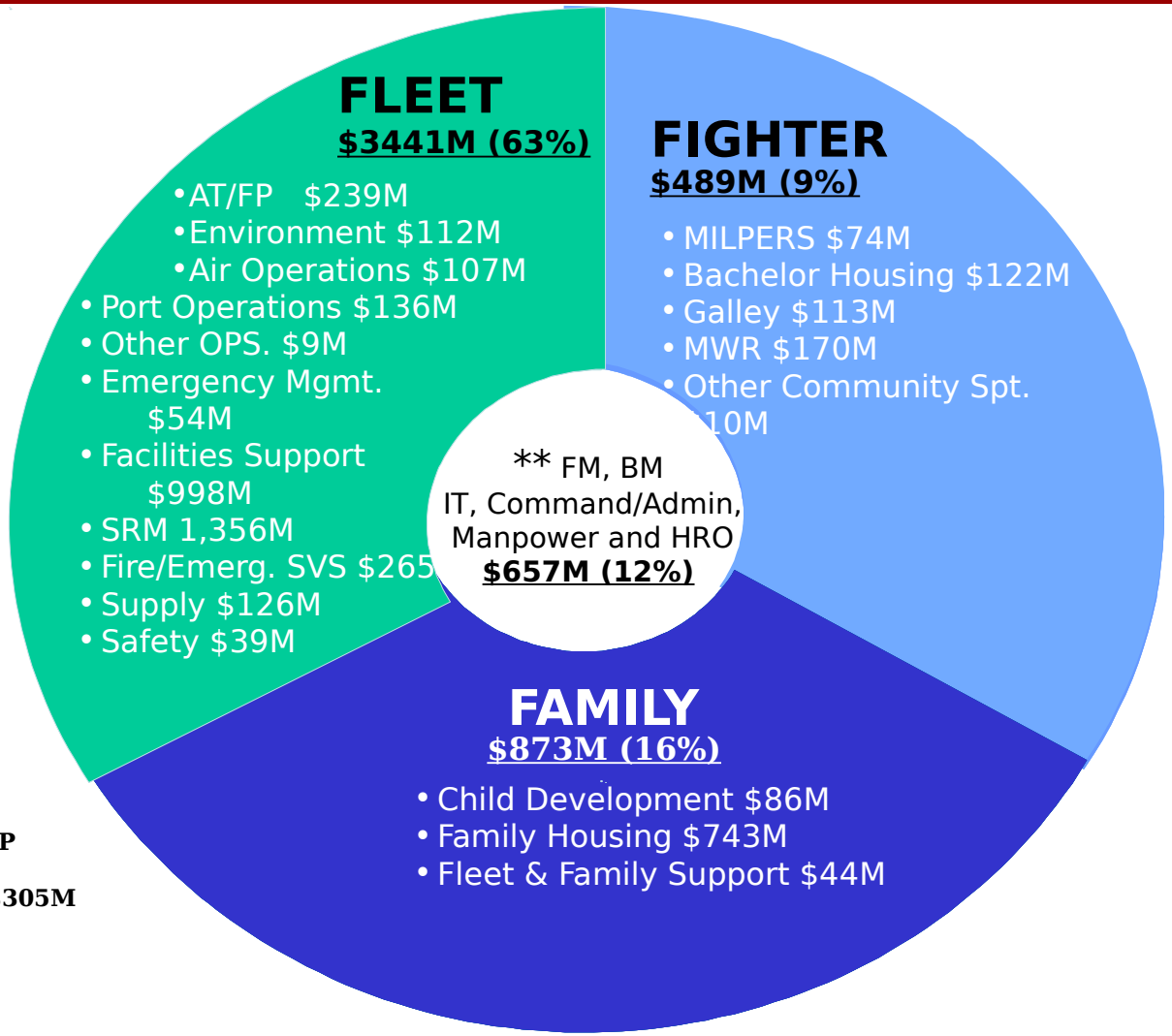
- Office Management
- Internal Tasker Communication
- Strategic Agreements
- Congressional Actions

CNIC ORGANIZATION

N9: Fleet and Family Readiness


Director Fleet & Family Readiness Programs (N-9)
Readiness Integration Officer (N9R)
HQ Program Support N9S
Director Family Readiness N91
Director Fleet Readiness N92
Director Housing Programs (N93)
Director Service Support Center N94
Director Fleet and Family Support (N911)
Deputy Director Military & Family (N911A)
Deputy Director Counseling, Advocacy & Prevention Programs (N911B)
DD Research, Development, & Performance Measurement (N911C)
Director Child and Youth Program (N912)
Community Alliance N915
Fitness, Sports & Deployed Support (N921)
Director Media and Resource (N922)
Director Recreation Programs (N923)
Lodging (Official and Leisure) (N924)
Food & Beverage Operations (N925)
Director Requirements & Programming N931
Director Policy & Plans N932
Director PPV N933
Personnel Branch Head N941
Facilities Branch Head N944
MIS/POS Branch Head N946
Training Branch Head N947
Finance Branch Head N948
Multi Media & Communication N949

BOS Support for the 3 F's ($5.5B)



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COMMAND $97M
FECA/WORKERS COMP $131M
RESOURCE MGMT $305M
IT $124M

Dollar amounts do not include MPN/RPN, CONSTRUCTION, or BRAC APPN's

Fleet & Family Readiness Programs

MISSION

- The Fleet & Family Readiness portfolio provides a wide variety of essential Quality of Life programs and services that are a catalyst for maximizing the physical, intellectual, emotional and social development of The Navy Family at the right time, the right place and the right cost.

VISION

- Achieve and sustain world class Programs and Services that enhance quality of life, foster a sense of community and contributes to the Fleet, Fighter and Family readiness.

Fleet & Family Readiness Programs
Bedrock Business Plan

- **Current Situation** – Prolonged war on terror drains resources by placing more demand on services. Program management has sustained program delivery through innovative measures such as Centers of Excellence, centralized contracts, stretch goals, strategic partnering and leveraging corporate resources.

- **Future Mission Impacts** – Sea Basing and increased forward deployment impacts the ability to deliver programs. Financial constraints are forcing deferral of re-capitalization (people, equipment and buildings), thereby adversely impacting future readiness.

- **Strategy** – Improved performance through:
  - PPV
  - Omnibus contracts
  - Standardized services and pricing
  - Food Assessment Survey initiative
  - Increase CDC capacity
  - Bundling services

- **Total Force** – “Strategy for Our People”- Recruit, develop and retain a professional workforce Program Career Paths

Current Issues

- MWR Fitness Centers
  - Staffing on the floor helping users
  - Cleanliness and equipment operational
  - Wellness (physical and nutritional)
- FFSP Focus:
  - Greater Preventative Programs participation
  - Better metrics
  - Ombudsman Designation/Training
- Installation Food Service
  - On-going Survey – assess requirements, capabilities

Current Issues
(continued)

- Visitor Quarters
  - CFT – better business model
  - Franchise concept “Gateway Inns & Suite”
- Family Housing
  - Uniformed policies
  - Command and Control
- Child and Youth Programs
  - Capacity and quality
  - SECNAV pushing toward COL-1

NRK N9 Issues

- Newly N9 selected – Mr. Dino Tsakonas
- Re-use MWR/NEX facility
- Food Service Plan
- Satellite operations
  - Iraq and else where
- Reach back support from HQ
- If families return
  - CDC re-open
  - DODD School arrangements

Questions

Why we do what we do!